

RETURN GOODS POLICY

Items may be returned within 30 days of purchase with receipt in original undamaged packaging provided there is no sign of use, damage or soiling

Exceptions:

- Prescription medications are non -returnable per Federal Law.
- Products considered personal use items with potential to transmit communicable disease are non -returnable under any circumstance per Washington State law.

Sample of types included:

Braces, supports, stockings, bath safety, toilet risers, reusable incontinence pads, urinals, bedpans, heating pads, vaporizers and humidifiers.

- Custom products and special order items are non -returnable except as delineated in Federal and/or State Law when covered by Medicare, Medicaid or other government payor.
- Rental items that are purchased and presented for return within 60 days may be converted to rental.
- Purchased items covered under manufacturer's warranty will be repair or replaced as determined by Wasem's Inc. and the terms of the manufacturer's warranty agreement.

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